

QUANTUM INSTITUTE OF TRAVEL AND TOURISM

THIS IS TO CERTIFY THAT

Norbert Georg Alexander Schoffa

HAS SUCCESSFULLY COMPLETED A COURSE IN TRAVEL AND TOURISM STUDIES AND HAS GAINED THE FOLLOWING QUALIFICATION

**NATIONAL CERTIFICATE IN TRAVEL
LEVEL 3**



Qualification issued by Quantum Learning New Zealand Ltd. on this day

20th August 2007

Chief Executive Officer

National Product Manager

Quantum Institute of Travel and Tourism is a division of Quantum Learning New Zealand Ltd.



My family, Hokianga 2007

Qualification	National Certificate in Travel Level 3	QIT3
Complete:	Yes	Comment:

Course					
Code	Title	Credit	Complete	Date	Version
NCTr	National Certificate in Travel (Level 3)	77	<input checked="" type="checkbox"/>	14/05/2007	0
QT18204	Demonstrate knowledge of and process reservations for domestic water transport	3	<input checked="" type="checkbox"/>	27/04/2007	1
QT18209	Respond in writing to enquiries and complaints in the tourism and travel industry	3	<input checked="" type="checkbox"/>	05/04/2007	2
QT18212	Demonstrate knowledge of New Zealand as a tourist destination	8	<input checked="" type="checkbox"/>	16/04/2007	1
QT18215	Demonstrate knowledge of and process domestic air travel	8	<input checked="" type="checkbox"/>	11/05/2007	2
QT18216	Demonstrate knowledge of and process domestic land transport	8	<input checked="" type="checkbox"/>	16/07/2007	1
QT18217	Demonstrate knowledge and process of domestic and international accomodation	4	<input checked="" type="checkbox"/>		1
QT18220	Advise on and sell travel insurance	3	<input checked="" type="checkbox"/>	11/06/2007	1
QT18221	Complete tourism and travel administration tasks and use office equipment	3	<input checked="" type="checkbox"/>	11/04/2007	1
QT18228	Provide information about specified regions in New Zealand as tourist destinations	6	<input checked="" type="checkbox"/>		1
QT18230	Demonstrate knowledge of computer applications and produce text on a computer for tourism and travel	3	<input checked="" type="checkbox"/>	26/03/2007	1
QT18235	Demonstrate knowledge of International Air Transport Association (IATA) World Geography	4	<input checked="" type="checkbox"/>		1
QT18280	Demonstrate knowledge of and use email and internet in the tourism and travel industry	3	<input checked="" type="checkbox"/>	02/04/2007	1
QT18282	Advise customers of regulatory requirements for international air travel	5	<input checked="" type="checkbox"/>	26/06/2007	1
QT20490	Outline and apply contract legislation relating to the tourism and travel industry	6	<input checked="" type="checkbox"/>	16/05/2007	1
QT3734	Process travel requirements using a computer reservation system	10	<input checked="" type="checkbox"/>	20/08/2007	4
VA1Exm	Virgin / IATA Fares & Ticketing Exam	0	<input checked="" type="checkbox"/>	08/06/2007	0
VA1Pre	Virgin / IATA Fares & Ticketing Preparation	0	<input checked="" type="checkbox"/>	08/06/2007	0
Total Completed Credits		154			

NZQA Credits		
Taken: 154	Complete: 154	%Complete 100.00%